



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA  
Department of General Services - Office of Procurement

**PURCHASE ORDER**

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Purchase Order No. Rev. Date

62260

11/13/2008

Supplier No. 812427	Solicitation No. 57154	Delivery Date As Specified	FOB Point Destination	Invoice Terms
<b>S h T i o P</b> DEPT OF GENERAL SERVICES OFC TECHNOLOGY RESOURCES 707 3RD STREET, 3RD FLOOR WEST SACRAMENTO, CA 95605 Attn: KATHY SCHNABEL		<b>C h a T r o g e</b> GENERAL SERVICES Z-01 OTR INFOR TECH RESOURCES 707 3RD STREET 3RD FL WEST SACRAMENTO CA 95605		
Agency Billing 30961	Agency Purchase Estimate 3127301	Purchase Estimate 67333	Revision 1	
Agency Contact KATHY SCHNABEL		Phone 916-375-4789	Date Received	

EMERGENT  
8133 LEESBURG PIKE,  
SUITE 400  
VIENNA, VA 22182  
Attn: SARAH MERIWETHER

Phone: 571-282-4538

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p><b>TERMS AND CONDITIONS:</b></p> <p>THE ATTACHED STATEMENT OF WORK CONSISTING OF THREE (3) PAGES IS PART OF THIS AGREEMENT.</p> <p>THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.</p> <ol style="list-style-type: none"> <li>IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 <a href="http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf">http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf</a></li> <li>IT Software License Special Provisions (Effective 01/21/2003) <a href="http://www.documents.dgs.ca.gov/pd/modellang/softwarespecial012103.pdf">http://www.documents.dgs.ca.gov/pd/modellang/softwarespecial012103.pdf</a></li> <li>IT Software Special Provisions (effective 01/21/03) <a href="http://www.documents.dgs.ca.gov/pd/modellang/softwarespecial012103.pdf">http://www.documents.dgs.ca.gov/pd/modellang/softwarespecial012103.pdf</a></li> </ol>						
1	22	EA	7090-000-0003-7	SOFTWARE LICENSE VERISIGN MPKI PREMIUM SSL (SECURED SOCKET LAYER) CERTIFICATIONS	625.8000	13,767.60
2	1	EA	9091-250-0051-6	SOFTWARE SUPPORT GOLD SUPPORT FOR 12 MONTHS	2,045.6800	2,045.68

Total Value: 15,813.28

**NOTE:**

Electronic download only. There will be no tax charged against this Purchase Order.

Sales and/or use tax to be extra unless noted above

Buyer MARTY ZUBEIDI	Phone 916-375-4435	BOC Number
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**Department of General Services - Office of Procurement**

## Form GSOP 2-PIN (04/98)

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<i>Purchase Order No.</i>	<i>Revision</i>	<i>Date</i>	<i>Supplier No.</i>	<i>Supplier Name</i>
<b>62260</b>		11/13/2008	812427	EMERGENT

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p><u>CHANGE ORDERS:</u></p> <p>This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p><u>STATE CONTRACTS AND PROCUREMENT REGISTRATION:</u></p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (<a href="https://www.scprs.dgs.ca.gov">https://www.scprs.dgs.ca.gov</a>). The Registration Number is: 17601108342469</p>						

DEPARTMENT OF GENERAL SERVICES  
Information Technology Services Division  
Office of Technology Resources

STATEMENT OF WORK

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VeriSign Managed PKI for SSL Premium Certificate

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This Statement of Work ("Agreement") reflects the services to be provided by Emergent, hereinafter referred to as the "Contractor," for the Information Technology Resources Division/Office of Technology Resources), hereinafter referred to as the "State".

**SCOPE**

The Contractor will provide twenty two (22) MPKI for Premium SSL Certificates and twelve (12) months Support. Support will include the following services:

Support Services include:

- Help Desk Phone access during business hours (Monday through Friday, 5:00 a.m. to 6:00 p.m. PST) for two (2) Administrators to a VeriSign Customer Support Representative, who answer questions about order processing, the MPKI for SSL Control Center, and Administrator certificates.
- Issues are address in as few as eight (8) and no more than 48 hours, according to severity level.

The Contractor's support will help the State streamline the product support model by providing quick resolution to questions, trouble shooting solutions, and updates that will help lead to the highest application availability possible.

**PERIOD OF PERFORMANCE**

The term of this Agreement will be twelve (12) months effective the date the Purchase Order is signed.

**CONTRACTOR RESPONSIBILITIES**

Contractor to provide the following:

- The Contractor provides a centralized and easy-to-use solution for issuing, renewing, revoking, and managing access privileges for DGS/Office of Technology Resources SSL and code signing certificate needs.

- VeriSign handles all the back-end services necessary to process DGS/OTR SSL and code signing certificate requests; no extra hardware, or software are required.
- VeriSign ensures information is protected by SSL, time-tested and ubiquitous protocol used to secure most online transactions.
- VeriSign ensures information submitted to DGS/OTR is secure using extensive procedures to verify the identity of DGS/OTR before issuing any SSL.
- VeriSign assures end-users that the software being downloaded or running is indeed published by the vendor who claims to have published it (non-repudiation).
- VeriSign assures end users that the software or content has not been changed or modified since it was signed by the publisher (content integrity).
- Management tools also include a "Subscriber Tools" element, permitting role-based task delegation for distributed administration. Certificate subscribers interact with the system via customizable screens. All data is automatically processed in the VeriSign hosted, carrier-class data center, which acts as a behind-the-scenes relay hub between the administrator, users, and state.

### **STATE RESPONSIBILITIES**

The State will provide:

- *DGS/OTR may appoint one or more administrator(s) with full authority to approve or reject SSL or code signing certificate requests.*
- *DGS/OTR will approve requests promptly, so certificates may be deployed quickly and easily.*
- *Connectivity between servers and workstations.*

### **BILLING INFORMATION**

The Contractor shall submit invoices (including the purchase order number) to the following address:

Department of General Services  
Information Technology Resources Division  
707 3<sup>rd</sup> Street, 3<sup>rd</sup> Floor  
West Sacramento, CA 95605  
Attn: Payables Unit

**POINTS OF CONTACT**

**Contractor Primary Contact:**

Paul Kohler  
8133 Leesburg Pike, Suite 400  
Vienna, VA 22182  
Ph: 703/288-3686  
Fax: 703/288-4287  
Email: smeriwether@emergent360.com

**State's Primary Contact:**

Mark Hernandez, Manager  
707 3<sup>rd</sup> Street, 3<sup>rd</sup> Floor  
West Sacramento, CA 95605  
Ph: (916) 375-4817  
Fax: (916) 375-4808  
Email: Mark.Hernandez@dgs.ca.gov

Please forward renewal notices to the attention of the State's Primary Contact

**CANCELLATION PROVISIONS**

The State reserves the right to cancel maintenance at any time with a thirty (30) day written notice. Notice of cancellation will be sent to the Contractor's Project Manager.